The minor in Quality Management is intended for students who wish to supplement their major area of study with the concepts, tools, and methods necessary to emphasize quality in all aspects of a work organization. Emphasis is placed on total quality management, customer needs, and statistical analysis of quality in all types of work organizations – public, private, non-for-profit, governmental, educational, etc.

Required Courses (16 - 28 credits*)

- MKTG 411  Marketing Research (4)
- DSCI 447  Design of Experiments (4)
- OPSM 441  Problems in Production (4)

Approved electives dependent on student needs and interests (4)

*Note: Depending on the number of prerequisites student must complete. Non – Business students will tend to need more coursework that Business majors.

For more information please speak with a Business Undergraduate Advisor.

Cheney – (509) 359-6277
Spokane – (509) 358-2271

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